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QUALITY POLICY

VOE, S.A. focuses its Quality Policy on the continuous improvement of its Quality Management System, in order to ensure that the Design and Manufacture of pressotherapy garments satisfies and creates confidence among our clients by fulfilling the requirements requested by the client, and complies with legal and regulatory requirements.

To that end, personal service for our clients, meeting agreed deadlines and ensuring the quality of our products during the process, storage and delivery manufacturing is paramount.

For us, the client is not only the external client, but also the internal client, i.e. the departments of VOE, S.A. This means that the relationships between the different departments must function as a supplier-client system which enables us all to work as a team in order to achieve our objectives.

Management principles and practices will be applied to implement these commitments and achieve demanding and accessible objectives.

The Management reviews this policy on annual basis, and establishes and reviews the specific objectives according to this policy and determines the resources (human, training, material, etc.) necessary to fulfil it.

The Management, as the leading representative of VOE, S.A., is committed to the policy described in this chapter being understood, implemented and communicated to all the levels of the company involved, in the revised version in force.

The policy of VOE, S.A. is completely available on request.

The Management.