

VOE S.A. has specialised in the design, manufacture and marketing of pressure therapy garments for postoperative plastic and cosmetic surgery since the company was founded. Faced with the challenges presented by today's markets, and increasing demands from clients, the Management believes that Quality geared towards meeting customers' expectations is a cornerstone for ensuring the company's success.

By choosing us, our clients can be sure of obtaining a reliable response from the first contact until the conclusion of the provision of the service.

Our policy is based on maintaining an Integrated Management System that helps the organisation to define, identify, guide and validate its conduct, and help express its values. This Integrated Management System is based on ten principles:

1. FOCUS ON THE CLIENT
2. LEADERSHIP
3. STAFF PARTICIPATION
4. PROCESS-BASED APPROACH
5. SYSTEM-BASED APPROACH TO MANAGEMENT
6. CONTINUOUS IMPROVEMENT
7. FACT-BASED APPROACH TO DECISION MAKING
8. MUTUALLY BENEFICIAL SUPPLIER RELATIONSHIPS
9. COMMITMENT TO THE ENVIRONMENT
10. COMMITMENT TO WORKERS' HEALTH AND SAFETY

The company is fully engaged in compliance with Good Manufacturing Practices, and always produces products based on established quality standards that enable us to work in a totally hygienic environment adapted to the requirements of the end product.

VOE, S.A. is also directly involved in the effort to make economic development compatible with environmental protection and occupational health and safety, in order to provide future generations with a prosperous and healthy environment. The application of this concept of sustainability to our work entails compliance with the legal, regulatory and other requirements that the organisation subscribes to in the areas of Health and Safety and the Environment, and the establishment of short- and medium-term objectives to minimise environmental impacts and occupational hazards during the provision of its service.

Our company's policy aims to consolidate this state of affairs by means of continuous improvement, service and attention to the requirements of our clients within environmental and employment safety practices, as well as good manufacturing, handling, storage and hygiene practices. We firmly believe that these are key factors in engaging in appropriate business management, and thereby ensuring the continuity and future competitiveness of our business.

The Management involves all our staff so that they are committed to these issues, and to putting them into practice on an ongoing basis so that their influence and example benefit the entire group, our clients and our environment. It therefore undertakes to support the achievement of the objectives it has established with all the necessary means at its disposal.